

Request from Another Library

If you didn't find the title in our online catalog, please follow the steps outlined below.

STEP 1	Try searching again in the online catalog. Be sure to double check the spelling of the title, author, or keyword. You may also want to verify the title and author using information on the Internet (such as Amazon.com) or try a less specific search. You may also want to review the instructions or the tutorial for searching basics found under the Help menu in the online catalog. And if you would like further assistance, please reach out to our staff using Live Chat , Submit a Question (by email) or contact your local branch .
STEP 2	Didn't find it? Try to Request it from Another Library using MOBIUS. The St. Charles City-County Library belongs to a network of other libraries in the region, that extends your access to other Library collections. The first layer of this is called MOBIUS. Instructions for using the MOBIUS (and Prospector) catalog may be found below.
STEP 3	Still didn't find it? Try Prospector. If the title cannot be found in the MOBIUS network of libraries, you may find results in the Prospector catalog. Prospector is an additional network of libraries in an expanded region. Using the Prospector catalog works like the MOBIUS catalog. Instructions for both may be found below.
STEP 4	Still didn't find it? Try WorldCat. WorldCat connects with a larger network of libraries across the entire country. Instructions for using WorldCat may be found here .
STEP 5	Still didn't find it? Get assistance from our helpful staff using Live Chat , Submit a Question (by email) or contact your local branch . Or you can Suggest a Title for Purchase .

Using the MOBIUS & Prospector Catalogs

If no results are found in the online catalog of the St. Charles City-County Library:

1. Click the link that says: request it from another library using **MOBIUS**.
 - This will link you to the **MOBIUS** catalog.
 - Alternatively, you can access the MOBIUS catalog directly, by going to searchmobius.org.

Language Branch Large Text Log In / Register

St. Charles City-County Library

Library Info Catalog Search Home Search My Account Help

Save Search

Keyword search: diamond ruby wallace

Search by: Any Field Using: 1 selected resources

Limit by: All formats Select Resources

More Search Options

No titles found (0 hits) - Try these tips:

Check your search text for misspellings or typos.
Reset limits or search options.
Do browse search by title, author, or subject.

Didn't find it? Click here to request it from another library using MOBIUS.

Need More Help? Visit our [website](#) for more information about requesting items from other libraries.

If there are some search results, but they are not the ones you were seeking, try using MOBIUS. You will see the link to the MOBIUS catalog at the bottom of the left sidebar of the catalog search. You may have to scroll down to find the link.

Language Branch Large Text Log In / Register

St. Charles City-County Library

Library Info Catalog Search Home Search My Account Help

Save Search

Keyword search: Karen's roller skates

Search by: Any Field Using: 1 selected resources

Limit by: All formats Select Resources

More Search Options

1 - 3 of 3 10 PER PAGE SORT Relevance

1. *Karen's roller skates*
by Farina, Katy, author, artist.
... *Karen's roller skates* / a graphic novel by Katy Farina ; with color by Braden Lamb...
Edition: First edition.
Publisher, Date: New York, NY : Graphix, an imprint of Scholastic, 2020.
Description: 125 pages : color illustrations ; 24 cm
Series: Baby-sitters little sister (Graphix (Firm)) ; 2.
System Availability: 4 (of 20)

2020
★★★★★ (147)
Lexile: 490

MOBIUS

- Didn't find it? Request from another Library using MOBIUS

AVAILABILITY
FULL DISPLAY
PLACE HOLD
Add to My List

You can also click Select Resources (shown above) to open a pop-up that will provide access to MOBIUS (as shown below).

1 resource selected (10 allowed)

Didn't find it? Request from another Library using **MOBIUS**.
WorldCat is the last step in finding an item to borrow. WorldCat requests available in MOBIUS and Prospector will be canceled.

Why these resources?

<input type="checkbox"/> PAC
<input checked="" type="checkbox"/> WorldCat

Set Resource Options

Clear

Cancel

2. Search for the item.

- The MOBIUS catalog works similarly to the online catalog of the St. Charles City-County Library (see image below).
 - You can refine your search **(A)** by format, language, etc.
 - You can include more than one search term in the Search box **(B)**.
Examples:
 - diamond ruby wallace (a combination of title and author)
 - gumball sarrazin dvd (a combination of title, artist, and format).
 - You can also try Advanced Search **(C)** to search for multiple criteria.
- If you still don't find the item, click the **Prospector** link **(D)** at the top of the page to transfer your search to that catalog.
- Requesting via MOBIUS or Prospector follows the same next steps.

The screenshot shows the MOBIUS LINKING LIBRARIES search interface. At the top left is the MOBIUS LINKING LIBRARIES logo. At the top right is a box asking 'How do you use MOBIUS? Tell us your story!'. Below the logo is a search bar containing 'diamond ruby wallace' with a search button (B) and an 'Advanced Search' link (C). A suggestion 'Did you mean: diamond place?' is shown below the search bar. Below the search bar are tabs for 'Catalog' and 'Images'. To the right is a 'My Book Cart (0 items)' link and a 'Prospector' link (D). Below the search bar, it says 'Results 1 - 8 of 8 for diamond ruby wallace'. Below this is a 'Sorted by' menu with options: Relevance | Date | Title | Author. On the left is a 'Refine by' section (A) with filters for 'Found In' (Title (6)), 'Format' (Book/Journal (4), eBooks (2), eMO eBook (1), Music Audio (1)), and 'Language' (English (8)). The main results area shows two items. The first item is 'Diamond Ruby : a novel / Joseph Wallace' by Wallace, Joseph E., published in 2010, with 2 libraries having this title. It has a 'Request it' button (E) and 'Additional actions' (share, email, print, etc.). The second item is 'Valuable precious-stone jewelry : including diamond, ruby and emerald necklaces, rings, bracelets, brooches, earrings, pendants, a tiara : property of the estate of Elizabeth E. Wallace Adams' by Parke-Bernet Galleries, published in 1948. It also has a 'Request it' button and 'Additional actions'.

- Once you locate the title, click the **Request it (E)** button next to it.
- In the dropdown, select MOBIUS-St. Charles City-County Library, and then click **Submit above information (F)**.

NOTE: If no copies are currently available, this screen will note that—you can continue and place a hold for the item, or go back to the results and see if there's another record with available options.

The screenshot shows the MOBIUS LINKING LIBRARIES request form. At the top left is the MOBIUS LINKING LIBRARIES logo. Below the logo is a navigation bar with links for 'eMO eBooks', 'MOBIUS Libraries', and 'Help'. The main content area says 'Requesting Diamond Ruby : a novel / Joseph Wallace.' Below this is the instruction 'Please choose your library from the drop-down menu below.' There is a dropdown menu (F) with 'MOBIUS - St. Charles City-County Library' selected. Below the dropdown menu is a 'Submit above information' button.

- in the **Request Verification** pop-up, enter your name, library card barcode number, and PIN (**G**), and preferred St. Charles City-County Library pickup branch, and then click **Submit (H)**.

MOBIUS
LINKING LIBRARIES

eMO eBooks MOBIUS Libraries Help

Request Verification

Requesting *Diamond Ruby : a novel / Joseph Wallace.*

Please enter the following information:
For example, type "Jane Smith" and then press the TAB key.

Your Name:

Barcode: **G**
For example, type "312312 ..." and then press the TAB key.

Enter your PIN:
Please enter your PERSONAL IDENTIFICATION NUMBER and then press the RETURN key

Pickup Library: MOBIUS - St. Charles City-County Library

Pickup Location:

H

NOTE: If offered, DO NOT save the patron information in the browser.

- Be sure to click **Log off (I)** when you have completed the request (especially if you are using a Library computer to make your request).
NOTE: If this is not done, subsequent requests may automatically be placed under your account.

[Start Over](#) [Regular Display](#) [Log off](#) **I**

Your Request

Your request for *Diamond Ruby : a novel / Joseph Wallace.* was successful.
Item requested from MOBIUS - Central Arkansas Library System

You will be notified when this item is ready for pickup at Spencer Road at MOBIUS - St. Charles City-County Library .

- You can verify the request has been placed by checking your account in the Library online catalog. You will see it listed under **Holds**.

Language Branch Large Text Welcome, ELLE (Log Out)

St. Charles City-County Library

Library Info - Catalog Search Home Search - My Account - Help -

My Account
 TRAINER, ELLE
 My Record
 Items Out
 Holds (7)
 Fees & Charges
 Saved Searches
 Log Out
 My Lists
 Saved Title Lists

TRAINER, ELLE
 Holds

Title	Status	Hold Position	Pickup Library	Format
<input type="checkbox"/> The gumball rally [videorecording] / Warner Bros. a Warner Communication Company presents a First Artists' production ; produced by Chuck Bail ; screenplay by Leon Capetanos ; directed by Chuck Bail.	Active (since 1/12/2022)		Corporate 24 hr. self service Holds Hopper	
<input type="checkbox"/> Welcome to the river of grass / Jane Yolen ; illustrated by Laura Regan. by Yolen, Jane.	Shipped (3 days ago)		Kisker 24 hr. self service Holds Hopper	
<input type="checkbox"/> Ava XOX / Carol Weston. by Weston, Carol, author.	Shipped (yesterday)		Spencer Road Branch	
<input type="checkbox"/> Diamond Ruby : a novel / Joseph Wallace. by Wallace, Joseph E.	Shipped (yesterday)		Spencer Road Branch	

- more information
 - additional note

8. You can also see the status of your request there.

- You may cancel your request (if it has a status of **Active**).
 If your request has already been shipped, the cancel option will not be available. You can still cancel the item, but please contact Library staff for assistance.
- You cannot change the pickup location from your account in the online catalog, but staff can assist you in doing so.
- You cannot suspend a MOBIUS/Prospector request.
- Once your item has been checked out to you, it will no longer appear in your Holds list, but in the **Items Out** list.
- In order to differentiate MOBIUS/Prospector holds (or Interlibrary Loans) from holds on materials from St. Charles City-County Library, click on the (for information) to the right of the title, in the Holds list of your account.

If it was requested from another library system, it will say **Item has been requested via interlibrary loan.**

Title	DIAMOND RUBY A NOVEL JOSEPH WALLACE
Author	WALLACE JOSEPH E
Format	Book
Status	Shipped [1/13/2022]
Date Placed	1/12/2022
Activation Date	1/12/2022
Expiration Date	1/12/2032
Pickup Library	Spencer Road Branch
	Item has been requested via interlibrary loan.

Close