

## Fees

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The Library reserves the right to assess reasonable fees for reasons including but not limited to ensuring library materials remain available to the greatest number of library users as possible and recouping the value of damaged or lost materials. Staff may exercise discretion in waiving or modifying fees due to hardship or other extenuating circumstances.

Fees are charged for damaged items, for lost materials, and for other library products and services as designated by the Library Board.

### Damaged Items

When damaged materials are returned which can be repaired, the cost to the library of repairing the materials is charged. The list price of replacing damaged materials will be charged if the material is damaged beyond repair.

Partial damages may be prorated, based on the value of the material and the extent of the damage, especially if only one in a multi set is damaged.

Damaged interlibrary loan materials will be returned to the owing library to be assessed.

The Library does not accept privately purchased items as replacements for damaged material.

### Lost Items

The fee charged for lost items will be the list price of the item. Fees for lost interlibrary loan items are assessed per Policy C192. Refunds may be issued for returned lost and paid items for a period of three months (90 days) following the date of billing. Branch managers may exercise discretion in approving refunds. Contributing factors include, but are not limited to the following: type of material, availability, cost of replacement, need, subject area, condition of the material, and whether an item has already been replaced. Fees assessed to the customer shall be calculated and deducted from the amount of the refund.

The library does not accept privately purchased items as replacement for lost items.

### Other Fees

Non-resident Fee \$110 (one hundred ten dollars) per year

Returned Check Fee \$20 (twenty dollars) per instance

Collection Agency Fee \$10 (ten dollars) per instance

The Library may charge a fee for damaged or missing pieces or components of an item based on market rates.

The Library may use a collection agency to recoup fees and associated costs (including collection).

In extreme circumstances the Library may work with law enforcement authorities if the person has committed the crime of library theft as described in RSMo 570-210.